Meeting Agenda

CMHOC Performance and Quality Improvement Committee

Board Room – 12265 James Street, Holland, MI 49424

Monday, November 10, 2025 – 3:00 pm

Join Zoom Meeting

Meeting ID: 829 0998 7687 Passcode: 830706 Dial: 1 (301) 715-8592

1. CALL TO ORDER – Chair

2. CMHOC MISSION AND VISION STATEMENT

   Mission Statement: *Community Mental Health of Ottawa County partners with people with mental illness, intellectual/developmental disabilities and substance use disorders and the broader community to improve lives and be a premier mental health agency in Michigan.*

   Vision: *Community Mental Health of Ottawa County strives to enhance quality-of-life for all residents.*

3. APPROVAL OF AGENDA

   Suggested Motion: To approve the Agenda for the November 10, 2025 CMHOC Performance and Quality Improvement Committee.

4. CONSENT ITEMS

   Suggested Motion: To approve by consent the following items:

   a. Minutes for the September 08, 2025, CMHOC Performance and Quality Improvement Committee

5. PRESENTATION

   CMHOC Outpatient Therapy Services Rate Setting Initiative *(Attachment A)* – Dr. Michael Brashears

   CMH Distinctive: Illness Management Recovery (IMR) (*Attachment B*) – Dr. Michael Brashears

6. OLD BUSINESS

   MIFast Scores/Results *(Attachment C)* – Keith Morley

   Lakeshore Regional Entity (LRE) Residential Services Rate Setting Initiative Update – Dr. Michael Brashears

7. NEW BUSINESS

   Access and Crisis Utilization Report (*Attachment D)* – Dr. Michael Brashears

   UM Dashboard *(Attachment E)* – Anna Bednarek

PI Plan *(Attachment F)* – Anna Bednarek
Suggested Motion: To approve the PI Plan as presented and forward to the full Board with a recommendation for approval.

System of Care Grant Overview – Katie Clausing and Jennifer Boerman
Suggested Motion: To approve the System of Care Grant as presented and forward to the full Board with a recommendation for approval.

8. PUBLIC COMMENT

9. ADJOURN