Meeting Agenda

CMHOC Performance and Quality Improvement Committee

Board Room – 12265 James Street, Holland, MI 49424

Monday, July 14, 2025 – 3:00 pm

Join Zoom Meeting

Meeting ID: 865 6953 6264 Passcode: 830706 Dial: 1 (301) 715-8592

1. CALL TO ORDER – Chair

2. CMHOC MISSION AND VISION STATEMENT

   Mission Statement: *Community Mental Health of Ottawa County partners with people with mental illness, intellectual/developmental disabilities and substance use disorders and the broader community to improve lives and be a premier mental health agency in Michigan.*

   Vision: *Community Mental Health of Ottawa County strives to enhance quality-of-life for all residents.*

3. NEW BUSINESS

   Selection of the Committee Chair – Tom Bird

   Frequency of Committee Meetings – Committee Chair

   Dr. Brashears' Recommendation: It is recommended that the PQI committee meet every other month until determined if an alternative meeting frequency is needed.

   Provider Scorecards (*Attachment A*) – Bill Phelps

4. CONSENT ITEMS

   Suggested Motion: To approve by consent the following items:

   a. Agenda for the July 14, 2025, CMHOC Performance and Quality Improvement Committee

5. PRESENTATION

6. OLD BUSINESS

7. REGULAR COMMITTEE BUSINESS

   Access and Crisis Utilization Report (*Attachment B*) – Dr. Michael Brashears

   Health and Safety Report (*Attachment C*) – Kristen Henninges

   Compliance Report (*Attachment D)* – Kristen Henninges

Millage: What's in the Works (*Attachments E-G)* – Chelsea Clark

8. PUBLIC COMMENT

9. ADJOURN